



## Thank you for your purchase! Iridium GO! Quickstart Guide

Prior to embarking on a journey requiring the use of your new Iridium GO!, please take a moment to familiarize yourself with user-guide enclosed in your Iridium GO! box, review the following quick start guide, charge your batteries, and test with your mobile devices. It is your sole responsibility to become familiar with the phone and report any deficiencies immediately to Network Innovations.

## Set-Up

The Iridium GO! device contains an internet portal which can be used to modify device settings through your laptop or computer. To access the portal, connect to the Iridium GO! Wi-Fi via your laptop or computer, open either a Chrome or Safari internet browser and enter 192.168.0.1 in the address bar. Press Enter on your keyboard and login with the administrator account. By default, the administrator account user name is “guest” and the password is “guest”. Press the “Login” button to access the Iridium GO!™ Advanced Features portal.

### 1: General

The device can have up to 4 different registration states:

- **Searching:** The device is attempting to establish communications with the satellite network.
- **Registering:** The device is in the process of registering with the network
- **Registered:** The device is now registered with the network.
- **Denied:** The device has seen a network, but has been denied access
- **GPS:** This field will display the current state of the GPS, either *No fix* or *fix*

**No fix:** The GPS does not have a valid fix and cannot determine your location

**Fix:** The GPS has a valid fix and can determine your location (Note: the actual position information is displayed on the GPS page of the portal)

**Wi-Fi:** Indicates if Wi-Fi is currently *ON* or *OFF* (the device defaults to On).

**SSID:** Displays the Service Set Identifier (SSID) of the Wi-Fi connection.

**Gateway IP:** The gateway network IP address of the Iridium GO! device.

**Number of Logged In Clients:** Indicates the number of Iridium GO! application users currently connected logged into the device.

**Antenna Orientation:** The orientation of the device antenna. The antenna can either be reported in the *Up* or *Down* position. (Note: To use the GO! device the antenna must be in UP positions).

**Power Scheme:** Indicates the current power settings for the device GPS and Wi-Fi modules.

- **GPS:** GPS may be set to *On* or *On Demand*. By default the GPS is set to *On Demand*, this setting will initiate the GPS module upon request. In this state the GPS location acquisition may take longer, however, battery usage is conserved. When the GPS is configured to be ON the device will actively maintain location information.
- **Wi-Fi:** The Wi-Fi module may be turned *On* or *Off* (Note: While the Wi-Fi is turned off, users will not be able to connect to the Iridium GO! device over Wi-Fi)
- **SOS:** Indicates if the device is in an active SOS alert state.
- **OFF:** When OFF is displayed the device is in a standard/non-emergency state.
- **ON:** Indicates that a user has initiated a SOS emergency alert either via the device SOS button or by pressing the SOS icon within the Iridium GO! application.

**Internet Call:** Indicates if the device is currently in an Internet call.

**Unread Messages:** The current count of unread messages stored within the system.

**Voicemail:** Indicates if there is a voicemail notification that has not yet been pushed to Iridium GO! application users.

**Missed Call:** Indicates if there are any missed call notifications that have not yet been pushed to Iridium GO! application users.

**Battery Charge Level:** The percentage of charge remaining in the battery.

**Battery Temperature:** The current temperature of the battery in degrees Celsius.

**Device Temperature:** The current temperature of the unit in degrees Celsius.

**CPU Temperature:** The current temperature of the CPU within the Iridium GO! device in degrees Celsius.

**Device Serial:** The serial number of the device.

**IMEI:** International Mobile Station Equipment Identity number of the Iridium GO! device.

**Hardware Version:** The hardware revision number of the Iridium GO! device.

**Firmware Version:** The current firmware version of the Iridium GO! device.

**Transceiver Firmware Version:** The current firmware version of the internal Iridium transceiver.

**SIM ICCID:** The ICCID (Integrated Circuit Card Identifier) of the current SIM CARD located inside the Iridium GO! device.

**User Name:** This is the identification the user will use when logging in via the Advanced Features Portal or smartphone application. The user name must be unique and between 3 to 15 alphanumeric characters.

**Password:** Must be between 3 to 40 alphanumeric characters and is case sensitive.

**Priority:** This field indicates the user's priority within the GO! system; users with a higher priority value are able to interrupt lower priority user calls. A lower priority user cannot interrupt a higher priority call unless it is an emergency call 000, 911 or 112.

- A user with priority 1 is the highest priority user within the system.
- A user with a priority 20 is the lowest priority user within the system.

Multiple users can have matching priority levels

**System Administrator:** Users with this permission are able to make changes to the device's configuration settings. If a user does not have this permission they will not be able to make changes to the device's configuration.

**Can make calls:** User can make outbound calls via the Iridium GO! application.

**Can send messages:** User can send SMS messages via the Iridium GO! application.

**Can receive messages:** User can receive SMS messages via the Iridium GO! application.

**Can access Twitter:** User can access the Twitter area via the Iridium GO! application. (Note: A user may still post a Tweet via SMS)

**Can send Quick GPS messages:** User can send a Quick GPS message via SMS using the Iridium GO! application.

- **Firewall:** The Iridium GO! built-in firewall blocks specific outbound communication when an active Internet call is in progress.
- **NOTE:** These firewall rules only apply when a user starts an Internet call via the menu option from display panel of the Iridium GO! device. Internet calls that are initiated via third party applications may have different firewalls rules that are configured by the third party application.

- **3: Location Options**

- **Quick GPS recipients:** The Quick GPS feature provides the ability to send a message with your position information to a predefined list of recipients. Up to 5 quick GPS recipients can be set. Recipients can be either a SMS phone destination number or an email address.

**Tracking Frequency:** Set the frequency for automated tracking messages to be sent. By default this is set to 'No update' which disables the service. Changing the tracking frequency to a time interval will set the automated tracking message sending period to that frequency.

**Tracking Recipient:** Set the recipient of the automated tracking message. The recipient can be either a SMS destination number or an email address.

**SOS:** The Iridium GO! offers a programmable SOS button that can be configured to notify specified contacts in the case of an emergency. Use this section of the Advanced Features portal to complete the SOS configuration process. Once configured, an SOS can be initiated either from the Iridium GO! device or application. An SOS initiated by pressing the SOS button on the Iridium GO! device will only send an emergency message with location information, while an SOS initiated from the Iridium GO! application will also provide the option for two-way voice communication with the designated contact.

**GEOS safety services:** To support the SOS feature, Iridium has contracted with GEOS Travel Safety Group to provide an emergency response coordination service for your Iridium GO! at no additional charge. These services are offered and provided .

- **To use GEOS service:** You must first register at [www.geosalliance.com/iridium](http://www.geosalliance.com/iridium) from your computer. To register, you will need your Iridium phone number and Iridium GO! IMEI (located on the Status page).

After completing the GEOS on-line registration process, navigate to Location Options > SOS Settings and select Use, and enter the 5-digit authorization code provided by GEOS, then Submit.

- If successful, your SOS settings will appear and the SOS action will be set to Call and Message, for the GEOS service. You may then choose to add additional emergency message contacts (see Message Recipient, below).
- **To decline GEOS service and configure designated emergency contacts:** Navigate to Location Options > SOS Settings and select “Do Not Use” to decline GEOS Service. Upon declining the GEOS service you should select the SOS Action (Call and Message or Message). The Message action enables automatic Emergency SMS alerts to be sent at 5 minute intervals until canceled. The Call and Message action enables the message feature as well as an automatic phone call to your designated call recipient when SOS is initiated from the Iridium GO! application.